



## Instructions for Operation Mitsubishi Domestic Remotes

### To start unit press

#### Orange On/Off button

In winter set mode to  
heat  20-24°C.

Set fan speed to auto. 

In summer set mode to  
cool  18-22°C.

Set fan speed to auto. 

**On / Off Button**  
turns the heat pump  
on or off

Temperature  
Control Buttons

Operation/ Mode  
selection Buttons

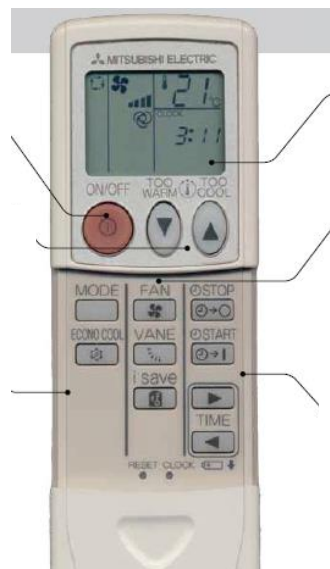
Operation display section

Air Flow Control Buttons

- Fan speed
- Airflow direction

Timer Controls

- Stop & Start timer buttons
- Time change buttons



NOTE: some remote may not have all these functions or may have extra functions that are not shown on the displayed example.

### Timer Function:

- Make sure the current time is set or the timer operation cannot be used. To set time press the CLOCK set button (use a thin stick eg. blunt end of skewer) then use the TIME set button to set the time, press the CLOCK set button again to set the time.
- Press the Start Time button, then use the time set buttons to set the time you desire the unit to start. Wait until the icons stop blinking. The start time is set.
- Press the Off timer button. Then use the Time set buttons to set the time you desire the unit to start. Wait until the icon stops blinking. The stop time is set.
- This will need to be rest if there is a power failure to the unit.
- The unit will beep to confirm each instruction sent from the remote control

Expect a delay of up to 5 minutes from turn-on to evidence of heat/cool effect.



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It is normal for the outdoor unit to 'ice-up' during operation in very cold weather; a defrost cycle will commence automatically, and the unit will restart when the process is completed. Expect this to take between 5-10 minutes, and the frequency will vary at around 45 minutes.

It is normal for steam to be emitted from the outdoor unit during defrost cycles, and condensate (water) will dribble from the machine during this process – and a drain should have been installed to carry this water away from pathways where ice formation could create a danger.

Condensate (water) will come out the drain from the indoor unit when on the cooling cycle.

The manufacturers' warranty (generally 5 years) covers parts and labour to rectify unit faults.

Wilpower Electrical provides a 12 months parts and labour warranty to rectify any installation faults.

**Before you call for assistance, please check the following:**

- Is the isolator on the outdoor unit switched on?
- Is the circuit breaker at the switchboard on?
- Check or replace the remote control batteries. Then press reset or ACL.
- If the unit is not heating well, check that the air filters are clean, and that the fan is set to medium speed or above
- When changing setting allow 5 minutes before making further changes

**Maintenance**

For the unit to work at full capacity the filters in the indoor unit need to be cleaned regularly, in a new house more frequently (every couple of months). Filters can either be cleaned in a sink with warm soapy water and then completely dried before reinstalling, or gently vacuumed.

To get the best performance we strongly recommend that you get your unit serviced once a year, email [heatpumps@wilpowerelectrical.com](mailto:heatpumps@wilpowerelectrical.com) to book an appointment.

**Mention this information sheet and receive a \$10 discount from your first annual service fee**